Michelson Laboratories, Inc. Our Experience is Your Protection

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Quote of the Month: Success is the ability to go from one failure to another with no loss of enthusiasm. Sir Winston Churchill

ISO 17025

Michelson Laboratories. Inc had its ISO 17025 renewal audit March 21 - 24th, 2005. We were audited by two new auditors, Dawn Mettler and Bertha Munguia. The audit took 4 long days and in the end we received 31 deficiencies covering the entire laboratory. We are currently working on the responses to those deficiencies and they are due 4/29/05. Overall Dawn and Bertha were happy with our laboratory and our diligence on abiding by the ISO Standards that we are held to. We were re-certified as an ISO 17025 Accredited Laboratory thru A2LA. **YEAH!** Great job to everyone who incorporates the ISO standards into their everyday job duties, keep it up.

Bet you didn't know...

Bet you didn't know that Tina Thai, in Instrumentation, was a cheerleader in High School.

Bet you didn't know that Lyne Tran, in Microbiology, was the President of the Math Club in High School! $\mathbf{a}^2 + \mathbf{b}^2 = \mathbf{c}^2$

Bet you didn't know that Jasper Pascual, in Dairy, loves to go snowboarding.

Bet you didn't know that Lourdes, in Chemistry, loves sewing and used to make some of her own clothes! We have a seamstress in the house.

<u>Calendar of Upcoming Events</u>

May 2005 Birthdays: HAPPY BIRTHDAY Letty in Micro - May 1st Nolberto in Micro - May 10th David in Courier - May 15th Stacy in Micro - May 16th Maria in Instrumentation - May 17th Larry in Micro - May 26th

July 17th – 20th Institute of Food Technology Trade Show is being held in New Orleans.

<u>New Michelson Stars – They're</u> <u>Awesome!</u>

<u>Microbiology</u> - Santos Orellana, Nolberto Colon Droz, Lyne Tran, Jose Velazquez, Ernesto Macias, Rosa Ruiz. <u>Chemistry/Proximate</u> - Hein Nguyen, Roy Lung Dairy - Juzper Pascual <u>Metals</u> – Jesse Estrada <u>Courier</u> – Greg Howard <u>Front Office/Accounting</u> – Maria Cardenas, Manual Barrientos <u>Entomology</u> – Peggy McCrum (has worked off-site for us for years, but is now working in the lab with us.)

Exciting Additions

We are almost done building the new Entomology Laboratory. If you have not noticed, the room across from the lunchroom (it used to be where the air conditioning unit was kept) has been completely remodeled into a new lab. This will be the Entomology laboratory where they can perform filth and decomposition analysis. When it is all done, you should take a look, it is beautiful. And if anyone knows of someone who would be interested in working in our Entomology department, let Emma know, we are looking to hire a new sensory analyst to perform decomposition analysis and help out our Senior Entomologist Peggy McCrum.

More exciting stuff, starting in mid-May 2005 we will be installing 3 new fume hoods!!! We are installing a 12-foot doublesided fume hood in the chemistry department, a 6-foot Biohazard hood in the microbiology department, and an 8-foot polypropylene fume hood in the metals department. Our laboratory is going to look awesome with all these new additions. We are always trying to improve our facility here at Michelson so any input you may have that would help us grow and keep our laboratory up-to-date with state of the art equipment and facility changes, please let us know!

Little Reminder for everyone

As always, just a quick reminder about "good documentation" for everyone. Remember to write legibly in data books, and if you make a mistake, put ONE line through the mistake, date and initial it and then write in the correct data. Also if it is a numerical change write a short explanation by the mistake. This is a huge requirement for ISO 17025, so we ALL have to make sure we are doing this!

NEW NEWS

The new "Michelson Laboratory" website, that has been 2 years in the making, was finally launched this April 2005. Take a look at it when you get a chance, just go to www.michelsonlab.com. Go under "About Us" and click on the link "View our lab equipment" to see photos that were taken inside the lab. See if you spot any familiar faces. We are still improving the "Home" page to make it more interactive for the customers and eventually we will be linking our website to our internal LIMS system so that customers can login to their account and download their results from our website. Wow!!! Michelson has finally taken that jump into the technical computer world of cyberspace. 🙂

SAFETY FIRST

Michelson Laboratories, Inc cares about its employee's safety a lot. Our employees are the brains and hearts of this company and we want to ensure that nothing ever happens to our employees while in the workplace. Safety ALWAYS comes first at Michelson Laboratories. How can you help us ensure your workplace is a safe environment? Well, if you ever see an unsafe situation, a wet floor, a sharp corner, a dangerous looking object in the wrong place, uncovered electrical wire, or anything that looks as though it could potentially cause a problem, let someone know

immediately. Notify your immediate Supervisor or Manager, or tell Emma or Grant. If we have everyone's "eyes" helping us find any unsafe situations we can make Michelson Laboratories an even safer place to work. And Managers, what can you do to help, in addition to keeping your eyes and ears open? Report any injuries, no matter how big or small, immediately to Bryan or Emma, so that we can get immediate medical attention, if needed, to that employee, and so we can document the incident with the proper paperwork. If everyone is on the same page about safety, this will be a great "safe" workplace for our employees!

Future Plans

Michelson Laboratories is planning on having its first "Open House" this summer. Once all the fume hoods have been installed and the Entomology Laboratory is complete, we are planning to have a night where we invite all our current customers and possible new customers to our laboratory to meet our staff and see our facility. We are trying to better improve our relationships with our customers, and put faces to the voices that they talk to over the phones everyday. There will be food, drink, entertainment and maybe a raffle. We hope this to become an annual event that will be looked forward to by both our employees and our customers.

<u>Humor Me – Joke Corner</u>

The new employee stood before the paper shredder looking confused. "Need some help?" a secretary, walking by, asked. "Yes," he replied, "how does this thing work?" "Simple," she said, taking the fat report from his hand and feeding it into the shredder. "Thanks, but where do the copies come out?"

Little Willie was a chemist, Little Willie is no more. What he thought was H_2O , Was H_2SO_4 .

A couple of biologist had twins, one they called John and the other - control.